

## **Cabinet Member for Communities Agenda**

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**Date:** Monday, 13th July, 2015  
**Time:** 2.00 pm  
**Venue:** Room G2, Westfields, Middlewich Road, Sandbach, Cheshire CW11 1HZ

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1. **Apologies for Absence**

2. **Declarations of Interest**

To provide an opportunity for Members and Officers to declare any disclosable pecuniary and non-pecuniary interests in any item on the agenda.

3. **Public Speaking Time/Open Session**

In accordance with Procedure Rules Nos.11 and 35 a period of 10 minutes is allocated for members of the public to address the meeting on any matter relevant to the work of the body in question. Individual members of the public may speak for up to 5 minutes but the Chairman or person presiding will decide how the period of time allocated for public speaking will be apportioned where there are a number of speakers. Members of the public are not required to give notice to use this facility. However, as a matter of courtesy, a period of 24 hours' notice is encouraged.

Members of the public wishing to ask a question at the meeting should provide at least three clear working days' notice in writing and should include the question with that notice. This will enable an informed answer to be given.

4. **Pest Control Service Review** (Pages 1 - 10)

To consider the review of this service.

5. **The Hackney Carriage Table of Fares** (Pages 11 - 26)

To consider proposals for the phased harmonisation of the Table of Fares.

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For requests for further information

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E-Mail: [cherry.foreman@cheshireeast.gov.uk](mailto:cherry.foreman@cheshireeast.gov.uk) with any apologies

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## CHESHIRE EAST COUNCIL

### Cabinet Member for Communities

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**Date of Meeting:** 13 July 2015  
**Report of:** Principal Manager: Regulatory Services and Health  
**Subject/Title:** Pest Control Service Review  
**Portfolio Holder:** Councillor Les Gilbert

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#### 1.0 Report Summary

- 1.1 The report outlines the current service delivery model for the Pest Control Service operated by Cheshire East Council. It suggests three potential service models and recommends the one to take forward.
- 1.2 The report also highlights the fact that financial savings have already been agreed through the removal of £60K from service budgets during 2015-2016 and proposes how those might be realised.

#### 2.0 Recommendations

- 2.1 To review detail in relation to the current provision of pest control services within Cheshire East and to understand the financial implications of various service delivery models that have been considered as part of a full review of the service.
- 2.2 That the proposal for the reduced service delivery model is the most appropriate way forward to meet financial savings and to underline the commitment of Cheshire East Council to the treatment of public health pests.
- 2.3 That the Principal Manager: Regulatory Services and Health be authorised to implement the reduced service delivery model in conjunction with any necessary consultation with staff, Trade Unions and Human Resources.
- 2.4 That the Principal Manager: Regulatory Services and Health be authorised to communicate any changes to pest control service delivery to relevant internal and external stakeholders.

#### 3.0 Reasons for Recommendations

- 3.1 The Pest Control Service has experienced ongoing uncertainty about its future for several years and has, as a result, been maintained in its historical delivery model. This has allowed neither development nor

efficiency savings to be achieved and the service continues to operate at a cost to the council.

- 3.2 The financial planning process for 2015-2016 and beyond has determined that a saving of £60K will be achieved through the removal of the subsidy for delivery of the pest control service and the service budget has now been reduced to reflect this.
- 3.3 A recent review of Enforcement within Cheshire East recommended that the Pest Control Service should be reviewed to determine whether the council should continue to operate the service or consider alternative delivery options.
- 3.4 These pressures provide a real opportunity to review the current pest control service and determine the council's approach to sustainable service delivery within 2015-2016 and beyond.

#### **4.0 Wards Affected**

- 4.1 All Wards

#### **5.0 Local Ward Members**

- 5.1 All Ward Members

#### **6.0 Policy Implications**

- 6.1 None

#### **7.0 Implications for Rural Communities**

- 7.1 There are no perceived implications for rural communities as a result of changes to the delivery of pest control services.

#### **8.0 Financial Implications**

- 8.1 The pest control service currently costs circa £60K to provide. This includes overall expenditure which is reduced by the realisation of income from the services provided. Historically however, the service has reported a net nil cost for service provision as pressures have been subsumed by the wider Regulatory Services and Health budgets; this approach is unsustainable due to the impact upon the wider service area.
- 8.2 The financial planning process for 2015-2016 and beyond has removed this £60K subsidy from the service and in doing so has identified that there needs to be a move towards a sustainable and cost neutral service.

- 8.3 Continuation of the current delivery model will not achieve the required savings but remains an option that the authority may wish to support. This would also require a review of all pest control charges to ensure that they more adequately reflect the costs to the council of delivering them.
- 8.4 There is scope to reduce the current service provision to concentrate on contractual work and the treatment of rodents in domestic premises thus maintaining a commitment to the public health aspect of pest control. This approach has the potential to provide a break-even approach although this is not guaranteed due to the variables involved (service request numbers and the proportion of those who would pay for the service at a concessionary rate). In addition it will require an increase in the current charges of £10.00 levied for treatment of rats in domestic premises to £40.00 with an concessionary charge of £20.00 for those on income related benefits.
- 8.4.1 If these proposals are implemented in this financial year, full year savings will not be realised and therefore the service will not significantly move towards a cost neutral status during the 2015-2016 period. Instead savings will be fully realised in subsequent years; there needs to be regard to redundancy and pension costs when considering how long this may actually take (see paragraph 14.3.6).
- 8.4.2 Where the option for a reduced service delivery model is determined as the way forward it will be necessary to ensure that situation is regularly reviewed - potentially on a six monthly basis, to identify progress, success and any potential problems that need rapid attention.
- 8.5 The council could consider the cessation of the pest control service in its entirety. There is no statutory duty to provide a commercial service and there are a number of local providers who can undertake this work; in some cases at a lesser charge to the customer. This approach would make annual savings of £60K which would cover the £60K that has already been removed from the service budget for 2015-2016 and beyond. There would however also need to be an understanding of the redundancy and pension costs involved in this decision (Paragraph 14.2.5) as these will impact upon any savings in the first instance.

## **9.0 Legal Implications**

- 9.1 The links between pest control and public health are long established through the spread of disease causing pathogens. As a result of this there are legal requirements placed on local authorities to ensure that their area is kept free from rats and mice, with the most current being the Prevention of Damage by Pests Act 1949 (PDPA49). Pest control treatments are a discretionary service provided by many local authorities with the aim to assist with the public health role in targeting specific pests such as rats, mice and some insects such as bed bugs, fleas and cockroaches.

- 9.2 Whilst section 2 (1) of the PDPA49 imposes a requirement on all local authorities 'to take such steps as may be necessary to secure so far as practicable that their district is kept free from rats and mice', it does not make reference to any other pests which may be of a public health significance. In addition, the Act does not place a duty on local authorities to provide a service for dealing with any pests, but does provide enforcement powers so that local authorities can require owners of land to undertake treatments for these pests where they are causing a significant problem. There is also other legislation in existence which can be used to require land or property owners to take action to address pest infestations.

## **10.0 Risk Management**

- 10.1 There is potential for criticism of the council as a result of changes to pest control service delivery; this is particularly the case where the service is discontinued completely. A reduced service delivery will not be without criticism but it is possible to greatly reduce this due to the fact that it does demonstrate some commitment to the eradication of public health pests and our corporate goals around health and the environment.
- 10.2 It is important to note that the figures that have been used in this document are derived from basic data and rely on a number of variables over which the service has no control such as number of service requests, maintenance of existing contracts etc.
- 10.3 There is also reliance upon agreement that the treatment of rats in domestic premises will be charged at £40.00 in order to more accurately reflect the cost of actual service delivery. However the calculations also include the implementation of concessionary charging to protect the most vulnerable members of the community.
- 10.4 This price increase may however encourage residents to treat pests themselves with the potential impact to non-target species through use of inappropriate pesticides and also creating resistance within the pest population due to lower level poisons being used.
- 10.5 There is also the risk that residents will take no action to deal with pest problems and therefore impact on public health and environmental quality with the potential for increased complaints to the environmental health service under alternative legislation creating a pressure on existing resources.

## **11.0 Background and Options**

- 11.1 Cheshire East currently provides an in-house pest control service dealing with a variety of public health and non-public health pests including rats, mice, wasps, ants, fleas, and other pests of significance.

- 11.2 The service is predominantly accessed through the Customer Contact Centre. Our pest control pages are well used offering both general advice and information on how to access the pest control service. The service operates within office hours and does not provide evening or weekend treatment arrangements.
- 11.3 Customer satisfaction with the service is very high with 99% of customers (April 2011 – to date) being satisfied with the service that they have received.
- 11.4 The service operates through three distinct working areas.
- Service requests from members of the public;
  - Commercial Contracts with local businesses and schools; and
  - Annual United Utilities sewer baiting contract.
- 11.5 Over recent years there has been a steady decline in the number of service requests. During 2011-2012 the service received 3347 service requests but in 2013-2014 this had reduced to 1828; 2014-2015 service requests totalled 2446 but this continues to generate an income less than its budget line of £100K; a total of £88K was ultimately achieved.
- 11.6 There are a number of contributory factors to this fluctuating demand and subsequent income. One of the most important relates to the seasonal variation in the presence of certain pests. For example 2011-2012 was seen as a bumper year for wasp treatments (1495) whilst in subsequent years we have not seen even 50% of this total in terms of requests for treatment; put simply, the service cannot treat pests that are not there.
- 11.7 The service has also noted a reduction in the number of service requests in relation to rats with 2013-2014 seeing the lowest recorded number since 2011-2012. 2014-2015 service requests increased by 25% on the previous year but have still not achieved historic levels. This could be linked to a number of factors including charging, weather conditions (the 2014 winter was particularly mild) or it could demonstrate the effectiveness of our sewer baiting programme which targets the highest areas of risk.
- 11.8 Our commercial contracts have stayed static for the past three years despite initiatives to encourage take up and service promotion techniques. The most commonly cited reasons for not having a pest control contract are linked to finances and the knowledge that if a pest control problem does occur then there is a wide range of businesses that can be contacted to deal with the issue. The service has just reviewed and renewed its pest control contracts to operate between 1 April 2015 – 31 March 2016 and will therefore be required to honour these as part of any decisions going forward.

- 11.9 The increase in external providers has also seen an impact upon pest control service request numbers. A review, including direct contact, of our local pest control businesses suggests that they are able to provide pest control treatments at a cost below that of the council. In the current financial climate and with the increase in price comparison approaches to purchasing customers are not averse to shopping around.

## **12.0 Fees and Charges**

- 12.1 The pest control service currently charges for all of its treatment activity.
- 12.2 In October 2012 the pest control service introduced a nominal charge of £10 for the treatment of rats within domestic properties despite concerns that this could lead to criticism from customers who had previously experienced this service free of charge. This approach has now become commonplace within local authorities that provide a pest control service.
- 12.3 The service does not currently offer any concessionary charges to those on low income/benefits and therefore has no information on the percentage of our pest control customer base that this applies to and therefore the overall impact on income should this be introduced. For the purposes of the review we used a figure of 25% to reflect our potential concessionary customer based on information for our highest geographical incidence of income related benefit uptake.
- 12.4 As part of the annual fee setting process Cheshire East undertakes benchmarking with the Cheshire and Merseyside Authority grouping. For 2014-2015 Cheshire East Council charges for pest control were at the higher end of the scale of charges across the authority areas. In addition Cheshire East charges for all of its pest control services whereas there is a large element of free of charge services within the other local authorities.
- 12.5 Within Cheshire and Merseyside, only Cheshire East, Cheshire West and Chester Council and Sefton currently charge for domestic rat treatments at £10.00, £24.00 and £25.00 respectively.
- 12.6 A review of local pest control companies that serve the Cheshire East area indicate that Cheshire East charges a higher treatment fee for wasps (our second largest request) than the majority of providers and the lowest fee for the treatment of rats in domestic premises.

## **13.0 The National Picture**



- 13.1 The British Pest Control Association undertakes an annual survey of pest control activity across all local authorities; their 2013 report identifies the changing face of pest control services.
- 13.2 Just less than 85% of local authorities continue to provide some form of pest control service either in house, or more commonly contracted out; during 2013 a further 15% of local authorities have decided to discontinue any pest control service due to the current austerity measures and also changes to local authority financial models.
- 13.3 18% of local authorities contract their pest control services to a third party.
- 13.4 The range of pests being dealt with by local authorities is being reduced.
- 13.5 Those continuing to deliver a service are increasingly charging the public for services whilst cutting core expenditure such as staffing, in attempts to meet budget requirements.
- 13.6 10 years ago almost all authorities offered free or subsidised pest control to their residents. In 2013 only 7% of authorities with an in-house service are able to continue to offer free treatments; for those who subcontract the work to a third party, around a quarter offer a free or subsidised pest service.

#### **14.0 Options for Future Service Delivery**

##### **14.1 Maintain the Current Service**

- 14.1.1 The authority may decide to continue with the service as it is currently delivered, keeping existing staffing levels (including the recruitment of the Pest Control Team Leader vacancy) and providing treatment for the range of pests that are currently dealt with. This would however come at a cost to the authority.
- 14.1.2 In order to address the service subsidy a review of costs would need to be undertaken. Currently Cheshire East charges one of the highest rates for non-rat treatments and therefore there is minimal scope for increase in this area due to the severe risk that we will be undercut by our local external competitors. Conversely we have the lowest charge for the treatment of rats and therefore any price increases would be more attractive in this area of work although would again need to consider the external market charges.
- 14.1.3 Where Cheshire East has an appetite for increased charging levels then the relevant criteria to be eligible for concessionary charges would need to be established to prevent low income families being detrimentally affected.

14.1.4 Calculations based on the maintenance of existing contracts and service request numbers; minimal fee increase of non-rat treatments; a charge of £40.00 for rat treatments and a maximum 25% uptake of concessions indicate that the service would still operate at a deficit in the region of £48K and would therefore not meet the savings of £60K that have already been removed from service budgets in 2015-2016 and for subsequent years.

#### 14.2 Cease Pest Control Service Completely

14.2.1 As there is no statutory requirement to provide a pest control service, the authority could decide to withdraw current provision altogether.

14.2.2 There remains however public expectation that the authority should continue to provide a commercial pest control service and there may be dissatisfaction with the decision, certainly within the first twelve months.

14.2.3 The Authority could however mitigate these issues through the maintenance of a quality website that signposts customers to external service providers and equips them with the right information to get the best service possible. Similarly the Customer Contact Centre could be trained in appropriate advice skills.

14.2.4 This decision would lead to the loss of four employees through redundancy with associated one off costs; the pest control team leader resigned at the end of 2014 and so does not need to be accounted for in this approach.

14.2.5 Excepting redundancy and pension costs of circa £77K during 2015-2016 there would be a potential saving of £60K per full subsequent year by not providing a commercial pest control service, an amount which has already been removed from budgets.

#### 14.3 Reduced Service Delivery

14.3.1 The current service benefits from a number of commercial contracts, including an annual contract for sewer baiting with United Utilities. These provide an approximate combined income of £36K if maintained over coming years.

14.3.2 In addition it would also be possible to retain a 'rodents' in domestic premises' service to operate alongside this proactive work. This option could also provide an opportunity to increase the fee for treatment overall but offer concessionary charging to those on lower income.

14.3.3 This option would also meet resident expectation around the treatment of rodents in domestic properties – the so called public health pest –

and demonstrate the authority's commitment to maintaining environmental quality.

- 14.3.4 Public expectation around provision of a pest control service would need to be managed. Again, the council could mitigate these issues through the maintenance of a quality website that signposts customers to external service providers and equips them with the right information to get the best service possible. Similarly the Customer Contact Centre could be trained in appropriate advice skills.
- 14.3.5 It would be appropriate to use this opportunity to review the current fees charged for rats in domestic premises and offer appropriate concessionary charging (See paragraph 14.1.3).
- 14.3.6 if the reduced service option were agreed it would lead to the loss of two members of staff through redundancy with associated one off costs. It is not possible to determine actual redundancy costs as these are different for the four employees. They would only be known at the end of a competitive interview process. Recent calculations put them at a minimum figure of £14,000 and a maximum figure of £63,500.
- 14.3.7 Calculations based on the maintenance of current contracts and service request numbers; a fee of £40.00 for rat treatments and a maximum of 25% concessionary customers (mice have a different charging rate that has been established for some years); a 2% RPI increase on contract costs, indicate that the full year costs for this service could be balanced by its income generation.
- 14.3.8 This approach is not without its constraints in terms of balancing income generation and expenditure but is more closely aligned to the need to make the required £60,000 saving.

## **12.0 Access to Information**

The background papers relating to this report can be inspected by contacting the report writer:

Name: Tracey Bettaney  
Designation: Principal Manager: Regulatory Services and Health  
Tel No: 01270 686596  
Email: [tracey.bettaney@cheshireeast.gov.uk](mailto:tracey.bettaney@cheshireeast.gov.uk)

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## CHESHIRE EAST COUNCIL

### Cabinet Member for Communities

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**Date of Meeting:** 13 July 2015  
**Report of:** Miss Kim Evans – Licensing Team Leader  
**Subject/Title:** Consideration of consultation responses in relation to the phased variation to the Hackney Carriage Table of Fares  
**Portfolio Holder:** Cllr Les Gilbert

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#### 1.0 Report Summary

- 1.1 To consider proposals for the phased harmonisation of the Table of Fares applicable in each of the Council's Hackney Carriage Zones following consultation.

#### 2.0 Recommendation

- 2.1 That the Cabinet Member considers the proposal in light of all the relevant information, including any objections, and determines:
- i. That no action be taken and that the current tables of fares operating in each zones remain unchanged; **or**
  - ii. That phase one of the proposal be implemented unchanged to take effect from 3<sup>rd</sup> August 2015; **or**
  - iii. That phase one of the proposals be implement with changes set out by the Cabinet Member to take effect from 3rd August 2015.
- 2.2 Phase 1 of the proposals is set out at appendix 1 and any responses are set out at appendix 2.

#### 3.0 Reasons for Recommendations

- 3.1 In accordance with the Local Government (Functions and Responsibilities) (England) Regulation 2000, any amendment to the Table of Fares is an Executive function. The Council's Constitution makes provision for decisions of this nature to be made by the relevant Portfolio Holder.
- 3.2 If objections to the changes are received the Cabinet Member is required to consider those objections.
- 3.3 If no objections are received, the Table of Fares for each zone, advertised in accordance with the requirements of Section 65 of the Local Government (Miscellaneous Provisions) Act 1976, will automatically come into force on the date specified in the Public Notices.

**4.0 Wards Affected**

4.1 All

**5.0 Local Ward Members**

5.1 All

**6.0 Policy Implications**

6.1 None

**7.0 Financial Implications**

7.1 All financial implications have previously been reported. There are no further implications to report.

**8.0 Legal Implications**

8.1 Section 65 of the Local Government (Miscellaneous Provisions) Act 1976 gives the Local Authority the discretion to set the maximum fares payable in connection with the hire of a Hackney Carriage vehicle. The fares must be set out in a table referred to as the 'Table of Fares'.

8.2 Section 65 also provides that the following is required when varying a table of fares:

- i. publication of a notice setting out the variation to the table of fares (specifying the period within and manner in which objections can be made) in at least one local newspaper circulating in the district; and
- ii. deposit of the notice for the period of fourteen days at the offices of the Council (for public inspection).

8.3 If no objection to the variation is made within the relevant fourteen day period (or if all such objections are withdrawn) the variation comes into operation on the date of the expiration of the period specified in the notice (or the date of withdrawal of the last objection (if any)). If any objection is made and not withdrawn, a further date (not later than 2 months after the first specified date) shall be set on which the table of fares shall come into force with or without modifications as decided after consideration of the objections.

8.4 A Hackney Carriage Proprietor is permitted to charge less, but not more than the maximum set by the Licensing Authority. The case of R v Liverpool City Council ex parte Curzon Ltd (1993) has confirmed that if the proprietor is using their own version of the Table of Fares or continues to use a previous Table set by the Local Authority, the taximeter should reflect the fare being charged. There is a requirement for the Table of Fares set by the Council to be displayed in the vehicle.

## **9.0 Risk Management**

- 9.1 Full and thorough consideration of any responses received following the publication of the Notices is necessary to provide a reasonable and appropriate decision. This would also mitigate the risk of challenge to any decision taken.
- 9.2 There is no right of appeal against a decision to fix or amend the Table of Fares.

## **10.0 Background**

- 10.1 On the 5<sup>th</sup> December 2014 the relevant Cabinet Member, following consultation with the trade and general public, considered proposals to introduce the phased harmonisation of hackney carriage fares across Cheshire East's three zones.
- 10.2 The meeting was also attended by members of the licensed trade who were also given the opportunity to address the Cabinet Member.
- 10.3 Following consideration of the proposals, the consultation responses received and the views of those in attendance, the Cabinet Member resolved:
  - 1. That phase one of the proposal be implemented.
  - 2. That any future proposals for change be subject to full consultation and that the Council be committed to listening to the views of taxi drivers and owners, and local residents.
  - 3. That the Licensing Team Leader be authorised to take all necessary action to implement phase one including writing and advertising the statutory public notices.
  - 4. That In the event of any objections being received following placement the notices a further Portfolio Holder meeting be arranged to consider them.
  - 5. If no objections are received the table of fares for each zone, having been advertised in accordance with the requirements of Section 65 of the Local Government (Miscellaneous Provisions) Act 1976, will automatically come into force on the date specified in the public notices.
- 10.4 During the week commencing the 8<sup>th</sup> June 2015 a Notice, as required by section 65 of the Act, publicising the proposed changes was placed in a newspaper circulating in each of the Council's Hackney Carriage Zones. Additionally, a letter explaining the proposals was sent to each Hackney Carriage vehicle licence holder.
- 10.5 The Notices allowed a 21 day period where objections to the proposals could be made. The Notices also specified that if no objections were received the changes would take automatic effect on 3<sup>rd</sup> August 2015.
- 10.6 The purpose of this meeting is to provide the Cabinet Member the opportunity to consider any objections received following publication to the Notices and to

determine the matter as indicated in para. 2.1. Following consultation responses it is proposed to add in further wording into the Macclesfield table to clarify when the extra charges for Christmas and New Year will apply.

10.7 The current fares operating in each zone are set out at appendix 3.

#### **11.0 Access to Information**

The background papers relating to this report can be inspected by contacting the report author:

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Designation: Licensing Team Leader

Tel No: 0300 123 5015

Email: [kim.evans@cheshireeast.gov.uk](mailto:kim.evans@cheshireeast.gov.uk)



# Phased Harmonisation of the Council's Tables of Fares

## Phase1

### Crewe Zone

<b>TARIFF 1 - Day Rate</b>	
Initial or Minimum Fare (first 5/10 <sup>th</sup> mile)	<b>£3.20</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.20</b>
<b>TARIFF 2 - Night Rate 9pm to 7am</b>	
Initial or Minimum Fare (first 5/10 <sup>th</sup> mile)	<b>£3.40</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.20</b>
<b>TARIFF 3 - All Bank Holidays (midnight to midnight), Christmas &amp; New Year (from 6pm on 24/12 to 8am on 27/12 and from 6pm on 31/12 to 8am on 02/01)</b>	
Initial or Minimum Fare (first 5/10 <sup>th</sup> mile)	<b>£4.90</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.30</b>
<b>EXTRA CHARGES</b>	
Waiting time (per 30 seconds)	<b>£0.20</b>
For each person in excess of one	<b>£0.30</b>
Where the vehicle or seating is soiled	<b>£50.00</b>

### Congleton

<b>TARIFF 1 - Day Rate</b>	
If the distance does not exceed one mile for the whole distance	<b>£3.10</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.20</b>
<b>TARIFF 2 - Night Rate 11:30pm to 7am, All Day Sunday and Public/Bank Holidays</b>	
If the distance does not exceed one mile for the whole distance	<b>£4.60</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.30</b>
<b>TARIFF 3 – Christmas Day and New Year's Day</b>	
If the distance does not exceed one mile for the whole distance	<b>£6.20</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.40</b>
<b>EXTRA CHARGES</b>	
Waiting time (per 30 seconds)	<b>£0.20</b>
For each person in excess of one	<b>£0.30</b>
Where the carriage or seating is soiled	<b>£50.00</b>

### Macclesfield

<b>TARIFF 1 - Day Rate</b>	
Initial or Minimum Fare (first 8/10 <sup>th</sup> mile)	<b>£3.00</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.20</b>
<b>TARIFF 2 - Night Rate 11:30pm to 7am, All Day Sunday and Public/Bank Holidays</b>	
Initial or Minimum Fare (first 8/10 <sup>th</sup> mile)	<b>£4.50</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.30</b>
<b>TARIFF 3 – Christmas Day, Boxing Day and New Year's Day (7pm 24 Dec to 7am 27 Dec and 7pm 31 Dec to 7am 2 Jan)</b>	
Initial or Minimum Fare (first 8/10 <sup>th</sup> mile)	<b>£6.00</b>
For each subsequent 1/10th mile or uncompleted part thereof	<b>£0.40</b>
<b>EXTRA CHARGES</b>	
Waiting time (per 30 seconds)	<b>£0.20</b>
For each person in excess of one	<b>£0.30</b>
Where the carriage or seating is soiled	<b>£50.00</b>

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**EVANS, Kim**

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**From:** LICENSING (Cheshire East)  
**Sent:** 10 June 2015 08:13  
**To:** EVANS, Kim  
**Subject:** FW: Offical objection to new taxi rates

**From:** Christopher Hall [<mailto:christopher.hall@cheshireeast.gov.uk>]  
**Sent:** 09 June 2015 18:11  
**To:** LICENSING (Cheshire East)  
**Subject:** Offical objection to new taxi rates

I oppose the new rates as it will eventually kill of local taxis and make other area licensed cars better off like lynx metro and the councils revenue slow down . Causing more parking issues and drivers wotking conditions will become even more poorer . Thanks

**EVANS, Kim**

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**From:** LICENSING (Cheshire East)  
**Sent:** 10 June 2015 08:12  
**To:** EVANS, Kim  
**Subject:** FW: Proposed hackney rate rise ,who thought up this increase wants shooting 30p per job on day rate 45p per job on nite rate, last sat nite 6th june i worked the rank in wilmslow between 11.30pm untill the rank was empty and i did 6 jobs thats £2.70 i...

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**From:** kevin whittle [mailto:[i](#)]  
**Sent:** 09 June 2015 17:18  
**To:** LICENSING (Cheshire East)  
**Subject:** Fwd: Proposed hackney rate rise ,who thought up this increase wants shooting 30p per job on day rate 45p per job on nite rate, last sat nite 6th june i worked the rank in wilmslow between 11.30pm untill the rank was empty and i did 6 jobs thats £2.70 i...

Sent from Samsung tablet

----- Original message -----

**From:** kevin whittle <[om](#)>  
**Date:** 09/06/2015 16:26 (GMT+00:00)  
**To:** [licensing@cheshireeast.gov.uk](mailto:licensing@cheshireeast.gov.uk)  
**Subject:** Proposed hackney rate rise ,who thought up this increase wants shooting 30p per job on day rate 45p per job on nite rate, last sat nite 6th june i worked the rank in wilmslow between 11.30pm untill the rank was empty and i did 6 jobs thats £2.70 increase joke!,,,Therefore i offically object to this joke of an increase . If i drove to lacy green on night rate i would ger 45p increase if i drove to london i would get 45p increase what a load of dribble

Sent from Samsung tablet

**EVANS, Kim**

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**From:** Tim Sumner <[redacted]@macclesfield-taxis.co.uk>  
**Sent:** 17 June 2015 20:42  
**To:** EVANS, Kim  
**Subject:** Urgent Clarification

Ms Evans,

we have had a liitle time to look at the new proposed tariffs which seem to be those that were agreed by representatives of the three zones, yourself and the leader of the council Michael Jones at Sandbach about a year ago .

However the rate for double time on Christmas Eve used to start at 7pm and go through to 7am on 27th December and on New years Eve fom 7pm to 7am on the 2nd January ! I assume that is what you intend to be the case ? If that is not the case and it is not clear from your proposals that it is then every driver in the borough would object .

Please confirm the correct information asap as I am quite sure that if this is to remain the same then there will be little or no objections from the Macclesfield Drivers.

Regards,

Tim Sumner

**EVANS, Kim**

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**From:** LICENSING (Cheshire East)  
**Sent:** 26 June 2015 14:28  
**To:** EVANS, Kim  
**Subject:** FW: harmonisation of taxi fares

-----Original Message-----

From: donald stennett [<mailto:donald.stennett@l.com>]  
Sent: 26 June 2015 14:28  
To: LICENSING (Cheshire East)  
Subject: harmonisation of taxi fares

Sent from EEi most strongly object to the proposed fare increase of 10p in zone 3 because when i tell my customers they laugh when i say ther will be a increase of 10p per job for over 4 years whether it is a distance of 7/10 or 200 miles and wilmslow and macclesfield taxi drivers did propose a tariff card increase where we asked you not to alter nigh rate sunday bank holaiday if you talked to the taxi drivers you could be susprised what we wwwwant

RECEIVED

29 JUN 2015

CEC LICENSING

Mr Joe Hickson  
Hickson's Taxis

E-MAIL: I

**Miss Kim Evans**  
Licensing Team Leader  
Cheshire East Council  
Municipal Buildings  
Crewe  
CW1 2BJ

26/06/2015

**RE: Proposed table of fares for Crewe and Nantwich Hackney Carriages.**

Dear Miss K Evans,

I write in response to the proposed table of fares for zone two (Crewe and Nantwich) that were published recently in the local paper. I would like to formally object to these proposed changes.

After reviewing them I do not understand what sense it would achieve to bring these changes into effect. I work at the night time and under these changes I would be losing ten percent per mile which may not seem like a lot to some people but does to me. Ten percent is a lot to lose in a growing inflation, that as I'm sure you understand doesn't exclude diesel. I personally struggle to make a comfortable living and work long hours to do so, but this will just make it harder, as the cost of everything is going up and this proposal is taking my wage down. As previously mentioned diesel is currently on the rise again slowly. And I'm sure there aren't many people out there that are willing to accept a cut in earnings.

I would like to refer to previous correspondence regarding changes to our table of fares. I would like offer a suggestion regarding this idea of harmonisation between the three zones in Cheshire East. I see no problem in bringing the other two zones onto the same fare as ourselves. That way they are getting a pay rise and we are not taking a needless cut to our earnings, especially as we struggle currently. We don't need to make it harder for ourselves.

As previously mentioned I think a ten percent cut of a night is quite a steep and far out there proposal.

Thank you for your time and understanding,

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**TAXI FARES** from 14 June 2011 in Cheshire East Council - Congleton Zone  
**Fares for Distance** - meters automatically display the correct fare for the time and date



### Scale of charges

#### Mileage

If the distance does not exceed 1,760 yards or part thereof **£2.90**

For the second mile and further miles (metered in units for each 176 yards or part thereof) **£2.00**

**Waiting time** (per hour) **£26.40**

**Soilage charge** **£44.00**

### Extra charges

(a)	(i)	For hiring begun between 11.30pm and 7.00am	<b>Time and one half</b>
	(ii)	Sundays and Bank Holidays	<b>Time and one half</b>
(b)	Christmas Eve	7.00am to 6.00pm	<b>Ordinary time</b>
		6.00pm to 12 midnight	<b>Time and one half</b>
	Christmas day	0.00am to 7.00am on Boxing day	<b>Double time</b>
	New Year's Eve	7.00am to 6.00pm	<b>Ordinary time</b>
		6.00pm to midnight	<b>Time and one half</b>
	New year's Day	0.00 (1 January) to 7.00am (2 January)	<b>Double time</b>

### The fare shown on the meter is the fare to be paid.

Any comment about the Taxi or Driver should be sent in writing to:

Licensing Department, Westfields, Middlewich Road, Sandbach, Cheshire, CW11 1HZ - quoting either the registration number or the plate number of the taxi, or the driver's badge number.

# **TAXI FARES** from 14 June 2011 in Cheshire East Council - Crewe & Nantwich Zone

Fares for Distance - meters automatically display the correct fare for the time and date



<b>Tariff 1</b>	<b>Tariff 2 Night rate</b>	<b>Tariff 3</b>
Monday to Saturday	Monday to Sunday	All Bank Holidays (midnight to midnight) Christmas & New Year (from 6pm 24 Dec to 8am 27 Dec and from 6pm 31 Dec to 8am 2 Jan)
7.00am to 9.00pm	9.00pm to 7.00am	
<b>First 176yds</b> <b>£2.40</b>	<b>First 160yds</b> <b>£2.40</b>	<b>First 135.38yds</b> <b>£3.50</b>
<b>Subsequent 176yds</b> <b>£0.20</b>	<b>Subsequent 160yds</b> <b>£0.20</b>	<b>Subsequent 135.38yds</b> <b>£0.20</b>
<b>Waiting time</b>	<b>Waiting time</b>	<b>Waiting time</b>
Each minute (or part of) <b>£0.33</b>	Each minute (or part of) <b>£0.33</b>	Each minute (or part of) <b>£0.33</b>

## **Extra charges at the discretion of the driver**

For each person in excess of one	33p
Wheel chairs, guide dogs and other assistance dogs	No charge
Soilage charge	£44.00

## **The fare shown on the meter is the fare to be paid.**

Any comment about the Taxi or Driver should be sent in writing to:  
Licensing Department, Westfields, Middlewich Road, Sandbach,  
Cheshire, CW11 1HZ - quoting either the registration number or the  
plate number of the taxi, or the driver's badge number.

# **TAXI FARES** from 14 June 2011 in Cheshire East Council - Zone 3 Macclesfield

**Fares for Distance** - meters automatically display the correct fare for the time and date



<b>Tariff 1</b>	<b>Tariff 2 Night rate</b>	<b>Tariff 3</b>	<b>Tariff 4</b>
Monday to Saturday	Monday to Sunday	Sunday and Bank Holidays except Christmas Day, Boxing Day & New Year's Day	Christmas Day, Boxing Day and New Year's Day
7.00am to 11.30pm	11.30pm - 7.00am	7.00am - 11.30pm	7pm 24 Dec to 7am 27 Dec 7pm 31 Dec to 7am 2 Jan
<b>First mile</b> 1760 yds (1609.34m) <b>£3.30</b>	<b>Tariff 1 + 50%</b>	<b>Tariff 1 + 33.3%</b>	<b>Tariff 1 + 100%</b>
<b>Subsequent miles</b> <b>£2.00</b>			
<b>Initial or minimum fare</b>			
First 1320yds (1207.01m) <b>£2.70</b>			
Each subsequent 88yds (80.47m) <b>10p</b>			
<b>Waiting time</b>			
Up to every 24.8 seconds of waiting time <b>10p</b>			

<b>Extra charges at the discretion of the driver</b>	
For each person in excess of one	<b>22p</b>
Use of luggage space	<b>11p per item, and not to exceed 44p</b>
Wheel chairs, guide dogs and other assistance dogs	<b>No charge</b>
<b>Extra charges</b>	<b>will not exceed £1.10</b>
except vehicles licensed to carry up to 8 passengers and are carrying in excess of 5 then the extra charges	<b>will not exceed £1.98</b>
<b>Soilage charge</b>	<b>£49.50</b>

## **The fare shown on the meter is the fare to be paid.**

Any comment about the Taxi or Driver should be sent in writing to:  
Licensing Department, Westfields, Middlewich Road, Sandbach,  
Cheshire, CW11 1HZ - quoting either the registration number or the  
plate number of the taxi, or the driver's badge number.

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